McKinsey & Company

Accelerating Gender and Racial Diversity

Mobility XX Discussion

March 24, 2022

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Both gender and ethnic diversity on executive teams is strongly correlated with better economic performance across industries

Difference in likelihood of outperformance of 1st vs 4th quartile¹, %

Gender diverse companies are ...

25%

... more likely to outperform¹¹



Ethnically diverse companies are ...

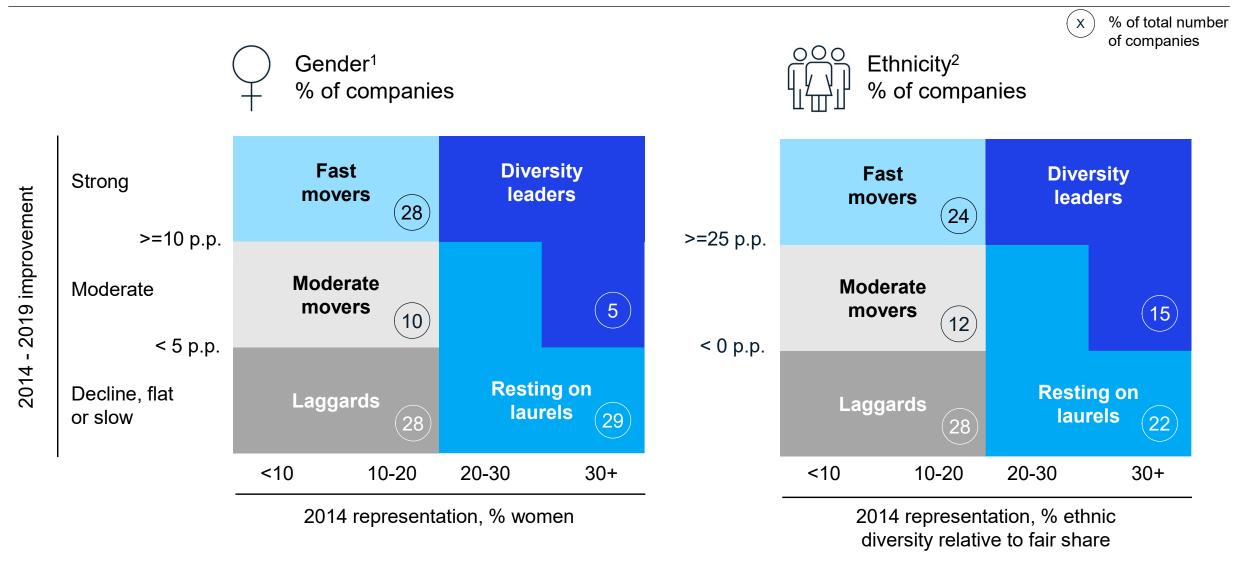
36%

... more likely to outperform¹



1. Outperform is defined as a company's market cap growth above the national industry medium for the company's industry cohort

One-third of firms have achieved real gains in executive team diversity, however ~50% have made little or no progress



Women in the Workplace: 7th year

This year...





12 million+

Employees in participating companies

65,000+

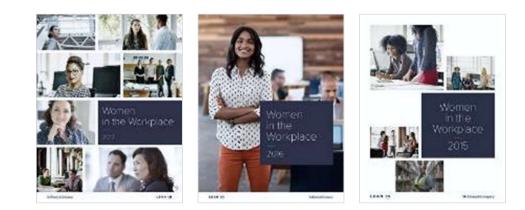
Employees surveyed on their workplace experiences







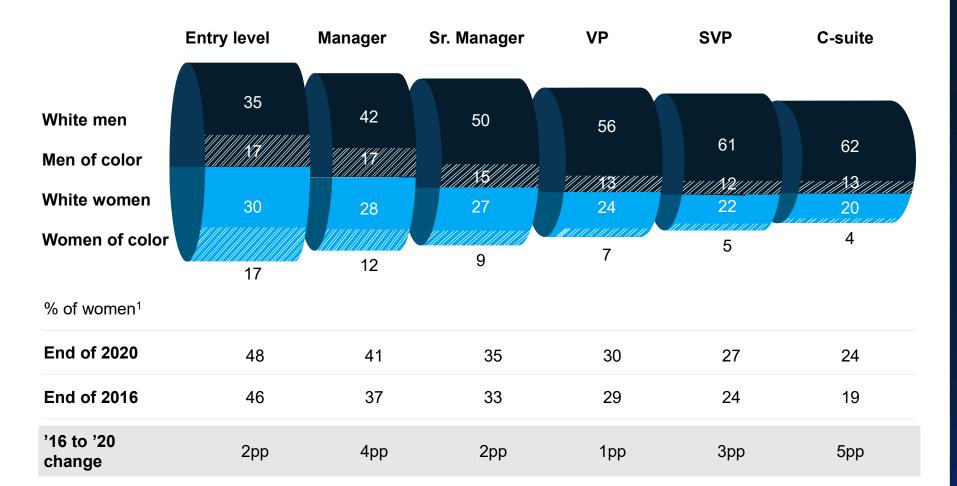
Women in the Workplace is a multiyear joint research effort by McKinsey & Company and LeanIn.org. It is the largest comprehensive study of the state of women in corporate America



Women saw small improvements across the pipeline, but little progress for women of color

North American talent pipeline across industries, % of employees by level

As of year-end 2020



Women's representation has shown **signs of progress** throughout the pipeline, particularly when it comes to representation in the Csuite

But women of color continue to lose ground to white women and men of color at every step

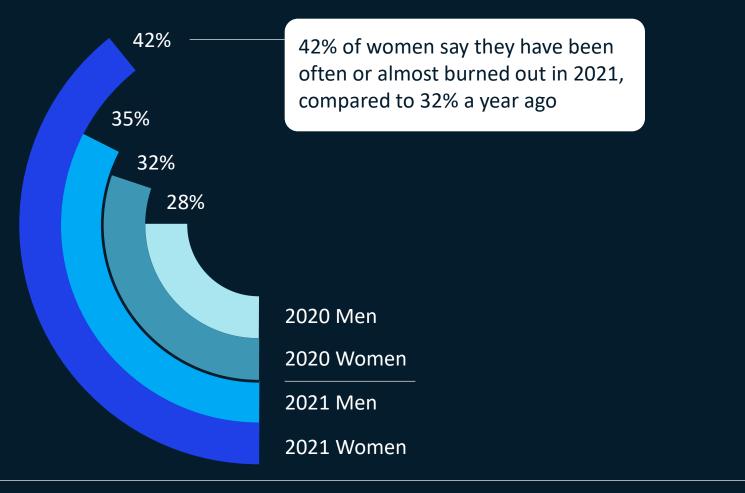
1. Sum of % White women and % women of color may not sum to overall % women because overall figure includes employees with race not reported

Source: 2021 Women in the Workplace research

While women 'hung on' in the last year, they are experiencing unsustainable levels of burn out

Share of employees who are consistently burned out

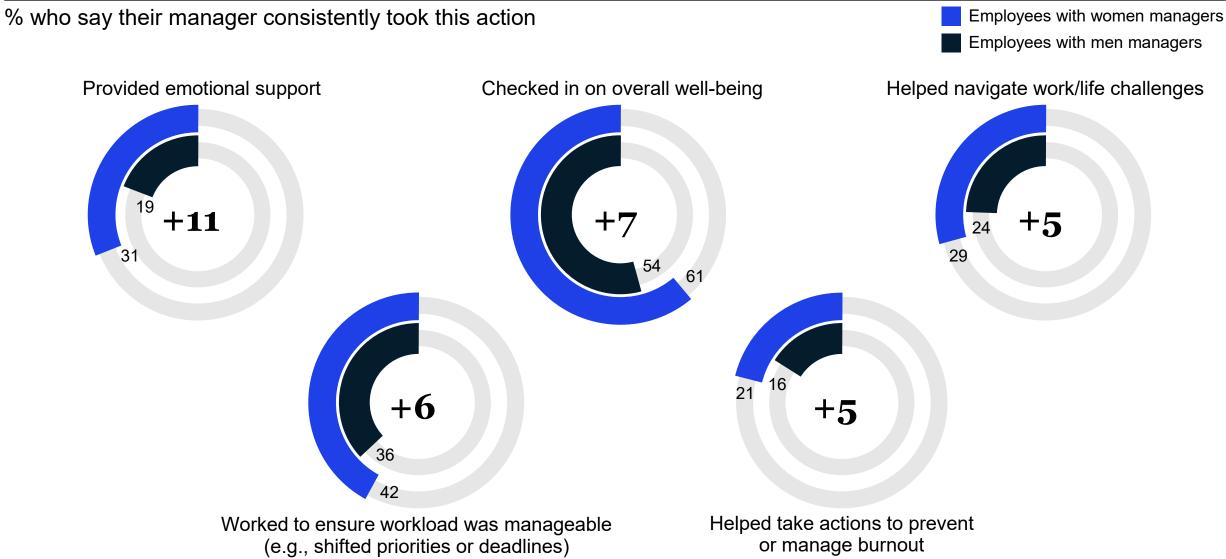
% of employees who say they are "often" or "almost always" burned out at work



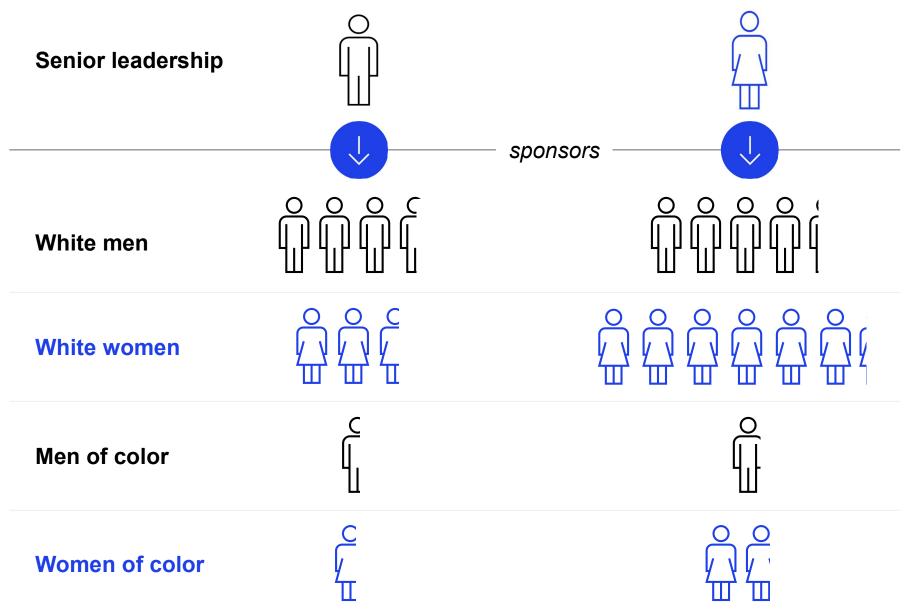
" It's the only time I've ever seriously considered a less demanding job. I interviewed for a job with another company. I just felt burned out so often. I probably cried more days than not. I felt caught in the middle of everyone's emotional responses. I had to be the voice for a lot of different people, some of it was my job and some of it wasn't. It was the hardest working year of my life."

White Woman, SVP

On average, women leaders invest more in supporting colleagues' wellbeing



Female senior leaders sponsor more men, more women, and more women of color on average



Compared to senior level men, senior level women sponsor

2.3x

as many women

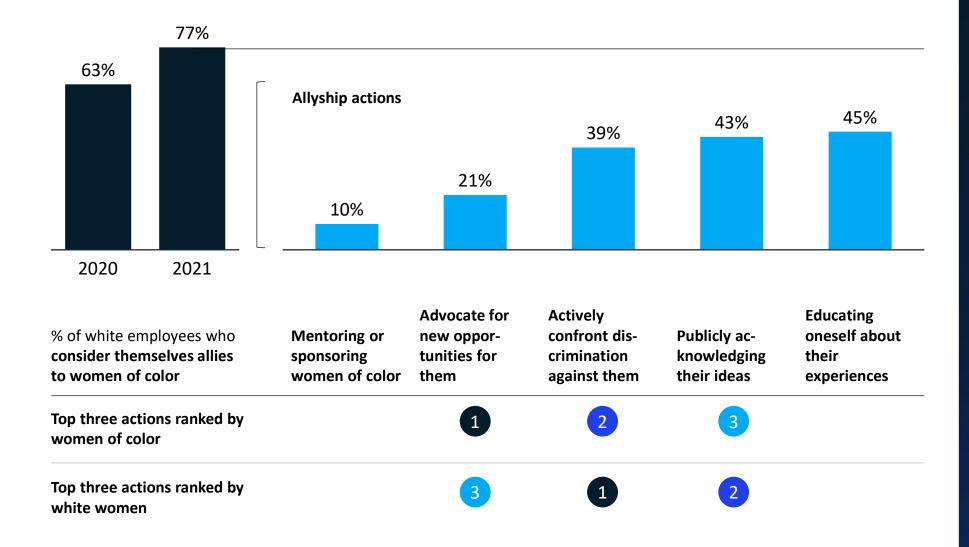
2.5x

as many women of color

Women of color, LGBTQ+, and women with disabilities are more likely to face microaggressions

				Better ex	xperience	Worse experience		
All men	All women	LGBTQ + women	Women with disabilities		White women	Asian women	Latinas	Black women
				Challenge of competence				
15%	28%	34%	40%	Being interrupted or spoken over more than others	27%	29%	27%	32%
24%	31%	37%	46%	Having your judgment questioned	31%	25%	29%	38%
12%	18%	25%	30%	Having others comment on your emotional state	18%	13%	16%	21%
				Disrespectful and "othering™ behavior				
6%	8%	10%	13%	Hearing people express surprise at your language skills or other abilities	5%	11%	13%	18%
7%	7%	12%	14%	Hearing or overhearing insults about your culture or people like you	5%	9%	9%	16%
5%	7%	9%	9%	Being confused with someone else of the same race/ethnicity	4%	17%	6%	17%
6%	9%	16%	13%	Feeling like you are expected to speak on behalf of all people with your identity	5%	14%	11%	31%
4%	6%	11%	11%	Having others comment on your hair or appearance	5%	5%	5%	14%

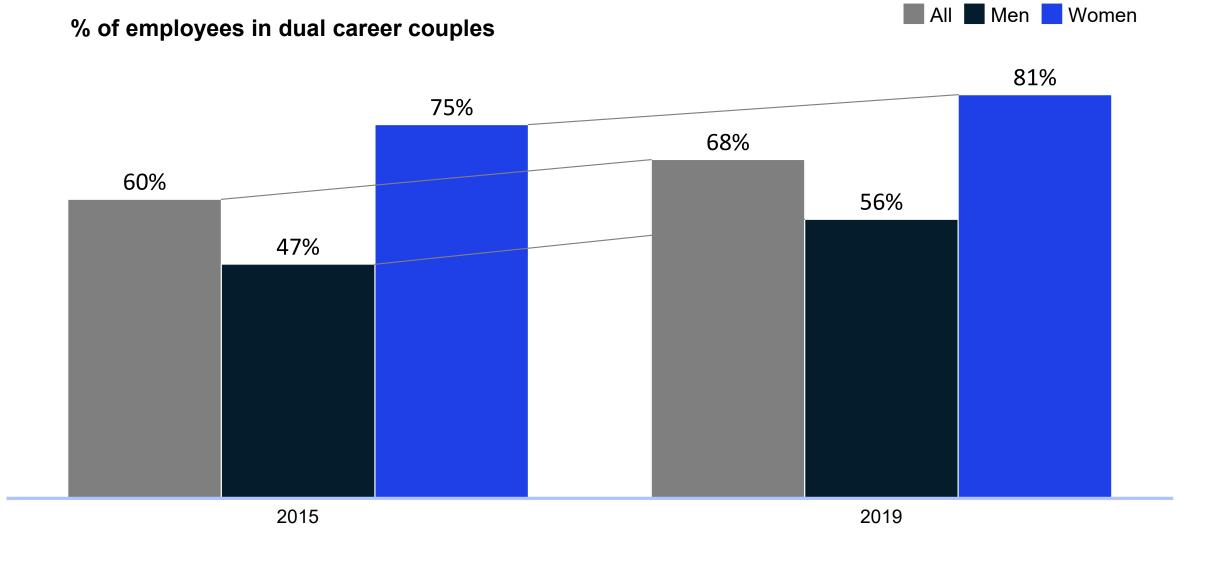
Although self-identified allyship is on the rise, we need to translate it consistently into action



44% of women of color say advocating for new opportunities is the most important allyship action...

...but only **21%** of white employees do it

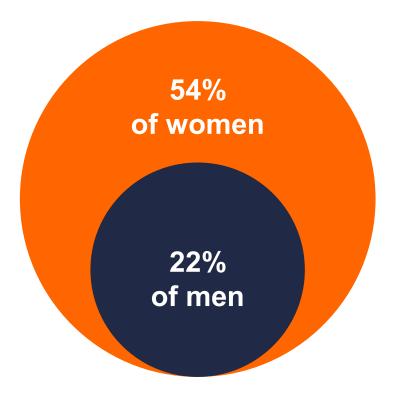
Dual careers are on the rise, with 4 out of 5 women in a dual career



Women, even women who are the primary earners, are much more likely to do all or most of the housework than their male peers

Women do most of the housework...

% of men and women that do all or most of the housework



...this holds even for primary earners

on average



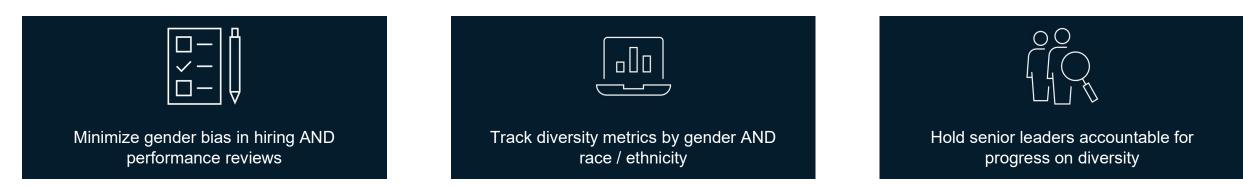
of men

report doing all or most of the household work compared to 43%

of women

Actions that top-performing companies¹ have taken to support diversity and inclusion

Improve diversity and representation:



Improve inclusion and reduce burnout:



1. Companies that have made improvements in representation of women at most levels of the pipeline over the last four years, and in many cases, consistent year over year gains; have higher women's representation than their industry peers and outperform on representation of women of color

Actions we can all take

Actions companies can take:



Set aspirational goals and cascade them by area



Understand the biggest gaps in your talent pipeline, prioritize ~2 solutions, and execute

Actions you personally can take:



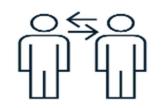
Proactively broaden your sponsorship network



Make work more sustainable and flexible for men and women



Minimize unconscious bias across the talent pipeline



Ask for and give tough and direct feedback– early and often